

Eastside Water Association, Inc.

P.O. Box 81 Midway City, CA 92655 Phone 714.894.8106
info@eastsidewater.com www.eastsidewater.com

Dear New Owner:

Welcome to Midway City and to the Eastside Water Association, Inc. We are a small association of property owners who run and maintain our own water system. Our Board of Directors is elected at the Members' Annual Meeting held on the 4th Tuesday in May each year and sees to the needs of the water system throughout the year.

As a property owner, you are now a part owner in the water system. You will be billed a flat rate of \$55 per month per unit. You will receive your water bill every other month. Single family dwellings are charged \$55 per month. Multiple dwellings are billed \$55 per unit per month. Construction on a property is considered a unit. It is Board policy to bill only the property owners, not the tenants.

Please refer to your water service statements for details on charges.

Additional charges are as follows:

- \$55.....Account set-up fee to accompany Membership form
- \$55.....Late charge per billing period, per unit
Late charges will be assessed on all properties whose water payment is not postmarked by the due date
- \$34.....Returned check charge
- \$55.....Water shut-off posting fee
- \$165.....At the door collection, or shut-off due to non-payment
- \$110.....Owner requested shut-off
- \$500.....Water theft fine. *This includes, but is not limited to, lock removal after a service shut-off by anyone other than an Eastside Water Association Board Member.*
- \$55.....Will Serve Letter - valid for 1 year
- \$110.....Fire flow witness fee for OCFA water availability form

Some important information for you to know:

Be sure to locate the shut-off valve to your property. We advise all new property owners to locate their shut-off valve as soon as possible. Eastside Water Association is responsible only for the main water lines. Should you have a water pipe emergency on your property, you will be responsible for locating your shut-off valve. If you need assistance locating your shut-off valve, please call 714-894-8106.

The business phone number for Eastside Water Association, Inc. is 714-894-8106. If it is more convenient, you can also email us at info@eastsidewater.com. For changes in billing information or a question about your water bill, please leave your name, property address, phone number, and brief message on the voice mail. Your call will be returned as soon as possible.

For a “water emergency”, please call the above number and press “0” to speak to an operator. Please note that shut-off of your water service for nonpayment is not a water emergency.

Eastside Water Association, Inc. holds monthly board meetings which are open to any interested property owner. Information regarding the date, time, location and agenda of the meeting will be posted at the well site, 8341 Madison Ave, 72 hours prior to the meeting.

Please conserve water, information about the water conservation regulation is included. Although we are not individually metered, wasting water will affect you. We are assessed by the Orange County Water District on the meter at our well. The more water we use, the higher our assessment. The higher the assessment, greater is the possibility of an increase in your monthly water bill.

2024 Water Conservation Regulations

The California State Water Resources Control Board has adopted permanent conservation regulations. As your water company, part of our duty is to inform you of, and enforce, these regulations.

The following water use is prohibited:

- Using potable, (i.e. drinkable, or tap), water to wash sidewalks and driveways;
- Allowing runoff, (i.e. into the street), when irrigating with potable water;
- Using hoses with no shutoff nozzles to wash cars;
- Using potable water in decorative water features that do not recirculate water;
- Irrigating outdoors during, and within 48 hours following, measurable rainfall.

In addition, Eastside Water Association, Inc. is limiting outdoor irrigation to two days per week, please set each automated station to water no longer than 5 minutes.

Outdoor irrigation is permitted on Wednesday and Saturday only

Thank you,

Board of Directors
Eastside Water Association, Inc.